



**Division of Medical Services**  
**Program Development & Quality Assurance**

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**TO:** Arkansas Medicaid Health Care Providers – Pharmacy

**EFFECTIVE DATE:** February 1, 2016

**SUBJECT:** Provider Manual Update Transmittal PHARMACY-3-15

**REMOVE**

<b>Section</b>	<b>Effective Date</b>
213.200	3-14-15

**INSERT**

<b>Section</b>	<b>Effective Date</b>
213.200	2-1-16

**Explanation of Updates**

Section 213.200 has been updated to include the maximum number of fourteen (14) days pharmacies have to reverse original prescriptions and refills that were not provided to the recipient. The paper version of this update transmittal includes revised pages that may be filed in your provider manual. See Section I for instructions on updating the paper version of the manual. For electronic versions, these changes have already been incorporated.

If you have questions regarding this transmittal, please contact the HP Enterprise Services Provider Assistance Center at 1-800-457-4454 (Toll-Free) within Arkansas or locally and Out-of-State at (501) 376-2211.

If you need this material in an alternative format, such as large print, please contact the Program Development and Quality Assurance Unit at (501) 320-6429.

Arkansas Medicaid provider manuals (including update transmittals), official notices, notices of rule making and remittance advice (RA) messages are available for downloading from the Arkansas Medicaid website: [www.medicaid.state.ar.us](http://www.medicaid.state.ar.us).

Thank you for your participation in the Arkansas Medicaid Program.

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Dawn Stehle  
Director

*TOC not required*

**213.200 Prescription Refill Limit**

**2-1-16**

Refills are reimbursable under the Arkansas Medicaid Pharmacy Program only if they are specifically authorized on the original prescription or if authorized by the prescribing provider at a later date and recorded by the pharmacist on the original prescription when refilled. In no event is any prescription to be refilled more than five (5) times or beyond six (6) months after the date of the original issue, whichever comes first. Renewals or continuation of drug therapy beyond five refills or six months requires a new, original prescription.

Pharmacies will have a maximum of fourteen (14) days to reverse original prescriptions and refills that were not provided to the recipient.