



Division of Medical Services
Program Development & Quality Assurance

P.O. Box 1437, Slot S-295 · Little Rock, AR 72203-1437
501-682-8368 · Fax: 501-682-2480



TO: Arkansas Medicaid Health Care Providers – Rehabilitative Services for Persons with Mental Illness

DATE: September 1, 2010

SUBJECT: Provider Manual Update Transmittal #129

Table with 4 columns: REMOVE Section, REMOVE Date, INSERT Section, INSERT Date. Row 1: Section, Date, 217.101, 9-1-10

Explanation of Updates

Section 217.101 is inserted to offer a brief description of Youth Outcome Questionnaire®. The paper version of this update transmittal includes revised pages that may be filed in your provider manual. See Section I for instructions on updating the paper version of the manual. For electronic versions, these changes have already been incorporated. If you need this material in an alternative format, such as large print, please contact our Americans with Disabilities Act Coordinator at 501-682-8323 (Local); 1-800-482-5850, extension 2-8323 (Toll-Free) or to obtain access to these numbers through voice relay, 1-800-877-8973 (TTY Hearing Impaired). If you have questions regarding this transmittal, please contact the HP Enterprise Services Provider Assistance Center at 1-800-457-4454 (Toll-Free) within Arkansas or locally and Out-of-State at (501) 376-2211. Arkansas Medicaid provider manuals (including update transmittals), official notices and remittance advice (RA) messages are available for downloading from the Arkansas Medicaid website: www.medicaid.state.ar.us. Thank you for your participation in the Arkansas Medicaid Program.

Eugene I. Gessow, Director

**TOC required****217.101 Youth Outcome Questionnaire (YOQ<sup>®</sup>)**

9-1-10

The Y-OQ<sup>®</sup> 2.01, the Y-OQ<sup>®</sup> SR, the Arkansas Indicators and the OQ<sup>®</sup>-45.2 are instruments for measuring service/treatment effectiveness and treatment planning.

The OQ<sup>®</sup> instruments are user friendly to both the beneficiaries and to the provider. For the beneficiary, they are brief and easy to understand. For the provider, they are easy to administer.

**Frequency**

Providers must follow the OQ<sup>®</sup> Clinician Guide specialized for the State of Arkansas located at <https://www.oqarkansas.com/oga>. At a minimum, the OQ<sup>®</sup> instruments must be administered within 14 days of entering care, then every 90 days to coincide with Periodic Review of Treatment Plans, and at discharge. At a minimum, the Arkansas Indicators must be administered every 90 days. Documentation of clinical exceptions to frequencies stated in the OQ<sup>®</sup> Clinical Guide must be included in the clinical record.

**Documentation Requirements**

If the parent or legal guardian for children/adolescents under the age of 16 is not available to complete the Y-OQ<sup>®</sup> 2.1 or Arkansas Indicators, the provider must have documentation indicating barriers to obtaining the Y-OQ<sup>®</sup> 2.1 and Arkansas Indicators. Documentation must include attempts to obtain the Y-OQ<sup>®</sup> 2.1, OQ<sup>®</sup>-45.2 and Arkansas Indicators at the scheduled frequency.

If a Y-OQ<sup>®</sup> 2.1 or OQ<sup>®</sup>-45.2 indicates regression or lack of adequate progress, the provider must revise the treatment plan or explain the reason for the continuation of the treatment plan in the progress notes.

Without documentation of the YOQ, providers' claims are subject to recoupment as explained in Section 228.335.