



# Arkansas Department of Human Services

## Division of Medical Services

Donaghey Plaza South  
 PO Box 1437  
 Little Rock, Arkansas 72203-1437  
 Internet Website: [www.medicaid.state.ar.us](http://www.medicaid.state.ar.us)  
 Telephone: (501) 682-8292 TDD: (501) 682-6789 or 1-877-708-8191 FAX: (501) 682-1197

### OFFICIAL NOTICE

**DMS-2001-BB-1**  
**DMS-2001-CC-1**

**TO: Health Care Provider – Non-Public Transportation and Public Transportation**

**DATE:**

**SUBJECT: Non-Emergency Transportation (NET) Waiver Program**

**Effective for dates of service on or after December 1, 2001, Medicaid non-emergency transportation services for Medicaid recipients residing in the counties specified below must be coordinated through the Transportation Broker who was awarded the contract for that region.** The Broker must provide transportation to and from the nearest qualified medical provider. The Arkansas Medicaid program will no longer reimburse individual transportation providers in the counties specified below.

<u>REGION</u>	<u>COUNTIES INCLUDED</u>	<u>TRANSPORTATION BROKER NAME AND TOLL-FREE TELEPHONE NUMBER</u>
Region XII	Pulaski Lonoke Faulkner	Transportation Administration and Management, Inc. 1-866-633-7899

The Arkansas Medicaid Non-Emergency Transportation Waiver Program does not include Nursing Facility residents, Intermediate Care Facilities for Mentally Retarded (ICF-MR) residents, Qualified Medicare Beneficiaries (QMBs), Special Low Income Medicare Beneficiaries (SMBs), Qualifying Individuals (QI 1 & QI 2), ARKids First-B participants and Family Planning Waiver recipients. Developmental Day Treatment Clinic Services (DDTCS) providers may choose to continue to provide services for the developmental disabled population as a fee-for-service provider for transportation to and from a DDTCS facility or to contract with the Broker in their region to provide non-emergency transportation services.

If you need this material in an alternative format, such as large print, please contact our Americans with Disabilities Act Coordinator at (501) 682-1461 (voice) or at (501) 682-6789 and 1-877-708-8191 (TDD).

**If you have questions regarding this notice, please contact the EDS Provider Assistance Center at In-State WATS 1-800-457-4454, or locally and Out-of-State at (501) 376-2211.**

Thank you for your participation in the Arkansas Medicaid Program.

---

Ray Hanley, Director

*Arkansas Medicaid provider manuals (including update transmittals), official notices and remittance advice (RA) messages are available for downloading from the Arkansas Medicaid website: [www.medicaid.state.ar.us](http://www.medicaid.state.ar.us).*